

## **FAQ**

### ***Q: What is the Donation Dollar?***

A: Donation Dollar is a \$1 legal tender designed to encourage Australians to give, not only in times of crisis but all year round.

### ***Q: Who created the Donation Dollar coin program?***

A: The Donation Dollar is a world-first initiative from the Royal Australian Mint, created in partnership with Saatchi & Saatchi Melbourne.

### ***Q: Where can I find a Donation Dollar?***

A: They're progressively rolling into circulation, so you'll find them in your change just like any other dollar coin.

### ***Q: How do I use a Donation Dollar?***

A: You can spend Donation Dollar just like any other \$1 coin, but we are encouraging you to give it to someone in need, to help all of those Australians who are doing it tough right now.

### ***Q: Where can I donate a Donation Dollar?***

A: Wherever cash donations are accepted. You can donate it to a cause or charity of your choice, to a local business that is doing it tough, or to anyone you think needs it more than you.

### ***Q: Why would I donate in person when it's easier to donate online?***

A: The Donation Dollar encourages charitable giving in all forms so you can choose to bank your dollar and donate it online. This will make sure your Donation Dollar goes back into circulation for someone else to donate.

### ***Q: How many Donation Dollars are going into circulation?***

A: An initial 4.5 million Donation Dollars have been produced and will be progressively released from 2 September 2020 with the intention to produce and release 25 million coins over the next few years – one for every Australian.

### ***Q: Where can I find more information about the Donation Dollar?***

A: You can find out everything you need to know about Donation Dollar at – [www.donationdollar.com.au](http://www.donationdollar.com.au). You can also find out more about the Donation Dollar by visiting the Mint's Facebook and Instagram pages.

### ***Q: What difference does a dollar make?***

A: While one dollar might not seem like much, if every Australian donated just one Donation Dollar a month, together we have the potential to raise an additional \$300 million dollars annually\* for those who need it most.

\*Based on a population of 25 million Australian

***Q: What's the purpose of the Donation Dollar initiative?***

A: The intention of Donation Dollar is to inspire a national spirit of charitable giving, with a tangible reminder which encourages all Australians to give smaller amounts, more often across more charities.

***Q: Why is the Royal Australian Mint doing this?***

A: As the sole producer of circulating coins for Australia, the Mint is obliged to fulfil demand for circulating coins. At a time when many Australians are doing it tough, the Mint embraced the opportunity to replace standard \$1 coins with Donation Dollar coins to encourage Australians to give to those in need.

***Q: Why are you announcing and releasing this coin program now?***

A: The release of Donation Dollar on Sept 5<sup>th</sup> 2020 aligns with the United Nations International Day of Charity – an ideal time to spread awareness of the importance of giving not only in times of crisis, but all year around – even if it is in smaller amounts.

***Q: What is the significance of International Day of Charity?***

A: The Donation Dollar aligns to the ideology contained within the 2030 Agenda for Sustainable Development and the 17 Sustainable Development Goals developed by the United Nations. These goals include to reduce poverty and hunger, improve health and education, advance gender equality and strengthen economic growth.

***Q: Most retailers are not accepting cash, how will I gain access to the coins if I can't use cash?***

A: The Donation Dollar is a long-term initiative. The Mint intends to produce and progressively release 25 million Donation Dollars – one for every Australian – over the coming years. So there will be plenty of opportunities for you to come across a Donation Dollar – whether that be today, tomorrow or within the next year.

***Q: Is it safe to handle coins in the wake of the COVID-19 pandemic?***

A: Coins just like any other surface you come across on a daily basis – such as door knobs, mobile phones, shopping trolleys, EFTPOS keypads, etc. – have the same risk of carrying and transmitting COVID-19. The best defence continues to be to avoid touching your face, sanitise the surfaces of any items that you touch, and regularly wash your hands.

***Q: Do you have to donate the Donation Dollar?***

A: We are hoping that you will, but you can also choose to spend it, as it is a \$1 legal tender coin.

**Q: *What if I want to collect it?***

A: We know Donation Dollars are something special, but the very thing that makes them special is that they're designed to be donated, not collected. The more there are in circulation, the more we can all use them to give to those in need. Also, with the intent to mint 25 million coins, one for every Australian, the Donation Dollar will be anything but collectable.

**Q: *What if I can't afford to donate it?***

A: That's okay, the Donation Dollar is legal tender and can be used for purchases if you wish to do so.

**Q: *What is the significance of the coin's design?***

A: The coin is designed to be instantly recognisable as being different to traditional \$1 coins. The coin features a call to action – Give to Help Others – and a green centre with a ripple design emanating from the centre. The more the coin is donated, the more the green wears to reveal a series of golden ripples - symbolising the ongoing impact each Donation Dollar has made to those who need it most.

**Q: *Does the 'Donation Dollar' \$1 coin feature the new or old effigy of Her Majesty Queen Elizabeth II?***

A: These coins feature the new Jody Clark inspired effigy of Her Majesty Queen Elizabeth II.

**Q: *Will these coins be available to purchase individually, in sachets or in rolls?***

A: Unfortunately no, the only way to obtain these coins is in general circulation and by checking your change.

**Q: *Is there a chance of these coins being found in a Mint roll or sachet of \$1 coins?***

A: No, the only way to obtain these coins is in general circulation and by checking your change.

**Q: *Are these coins real currency?***

A: Yes, Donation Dollars are legal tender. They were minted by the Royal Australian Mint and have gone through the legislated approval process.

**Q: *Which banks have the coins?***

A: The coins have been mixed in amongst general circulating \$1 coins which will be delivered to banks Australia wide.

**Q. I live in a remote area and we never see new coins. This is unfair.**

A: These special circulating 'Donation Dollar' coins will be distributed to the public via banks. The Mint is working to ensure these coins are distributed widely throughout the country. The Mint intends to mint one coin for every Australian and progressively release them over the coming years.

**Q: 'Donation Dollar' coins are being sold via online dealers and other groups at increased prices. Can the Mint stop this?**

A: While it is tempting to want to collect this coin, please remember that it is designed to be donated to help those who need it most, at a time when most Australians are doing it tough. The more Donation Dollars out there, the more opportunities there are for people to come across them in their change and donate them.

**Q. I would like to lodge a complaint or provide feedback about the program. How do I do this?**

A: You can email [info@ramint.gov.au](mailto:info@ramint.gov.au) with your feedback.

**Q: My coin/s is/are damaged?**

A: These coins are out in wider circulation and therefore subject to the usual rigors of daily use which can cause wear and damage to coins.

**Q: I'm a charity, how do I get involved?**

A: We have created a set of communication assets that you can use to let Australians know that you support and accept Donation Dollars. You can download these assets by visiting the Donation Dollar website [www.donationdollar.com.au](http://www.donationdollar.com.au).

**Q: I'm a business, how do I get involved?**

A: We have created a set of communication assets that you can use to let Australians know that you support and accept Donation Dollars. You can download these assets by visiting the Donation Dollar website [www.donationdollar.com.au](http://www.donationdollar.com.au).

**Q: Is my donation tax deductible?**

A: As long as your donation is \$2 or more, and you make it to a deductible gift recipient charity, you can claim the full amount of money that you donated on your tax return.